

Complaints & Feedback form

We are committed to providing high quality care and services and meeting your needs. We value your feedback – including complaints. Please let us know what we do well and where we can improve our services.

This is a	<input type="radio"/> Compliment	<input type="radio"/> Complaint	<input type="radio"/> Comment
I am a	<input type="radio"/> Customer	<input type="radio"/> Family member	<input type="radio"/> Representative
	<input type="radio"/> Other:		
Form is for a	<input type="radio"/> Visitor	<input type="radio"/> Resident	<input type="radio"/> Staff Member

Name	
Date	
Time	
Village	

Complaint/Feedback/Compliment (please write over page if more space required)

Context/Follow up/Resolution

Form was filled by	
Date form was filled	
Time form was filled	

Thank you for taking the time to provide feedback about our service.

You can email this form to: lisa@beautypointresort.com.au

You can mail this form to: Beauty Point, 33 Bernard Rd Padstow Heights NSW 2211

You can hand this form to: reception c/o Lisa

Our Privacy and Complaints Officer is Lisa Papahristos.